

Thursday, July 31, 2014 9:04 AM

From: Carolina Bruschi;

Subject: RE: Online claims system is giving you a problem

I am sorry to hear that the online claims system is giving you a problem.

This is generally a computer compatibility issue which can be resolved with the following:

Help with Compatibility Issues:

1. Open www.nysif.com
2. On the menu bar click on TOOLS
3. Click on COMPATIBILITY VIEW SETTINGS
4. Look for the field "ADD THIS WEBSITE"
5. ADD nysif.com to this field
6. Click the ADD button to add it the list
7. Close and save the changes

If you have questions, please contact me, and if I am not available you may contact Jennifer at

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Thank you
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