

PRRCC Section I

Key Stakeholders

New Castle Police -	Chief James D. Carroll
	PBA President Anthony Rotolo
	FTO Kraig Davenport
CRE -	Hermian Charles
	Kimberly Carey
	Johanna Robinson Nayar
	Angela Bronner Helm
	Sunoo Kim
	Percell Welch
Interfaith Council -	Reverend Martha Jacobs
District Attorney -	Frank Luis
Town Prosecutor -	Carlos Ramirez
Legal Aid -	Harvey Loeb
CCSD Representative -	Superintendent Christine Ackerman
Children's Aid -	Vince Canziani
Local Elected Official -	Town Supervisor Ivy Pool
	Deputy Town Supervisor Jeremy Saland
Town Administration -	Town Administrator Jill Shapiro
	Deputy Town Administrator Robert Deary

Internal Review

To rebuild the police-community relationship, each local government must convene stakeholders for a fact-based and honest dialogue about the public safety needs of their community.

The collaborative process should:

- Review the needs of the community served by its police agency, and evaluate the department's current policies and practices;
- Establish policies that allow police to effectively and safely perform their duties;
- Involve the entire community in the discussion;
- Develop policy recommendations resulting from this review;
- Offer a plan for public comment;
- Present the plan to the local legislative body to ratify or adopt it, and;
- Certify adoption of the plan to the State Budget Director on or before April 1, 2021.

Key Questions and Insights for Consideration

I. What Functions Should the Police Perform?

1. Determining the Role of the Police

▪ What role does PD play?

- *The Town of New Castle Police Department is a state-of-the-art, professionally staffed law enforcement department dedicated to providing optimal services for all Town residents and those who visit or do business. Through comprehensive, preventative measures, the department is continually vigilant in its efforts to maintain a lawful and peaceful atmosphere, thereby helping to facilitate a high quality of life for all residents and visitors. We strive to carry out that mission in a professional manner, respecting the rights of all our citizens without regard to race, color, nationality, creed, gender or sexual orientation. Our policies and procedures are developed and executed with that goal in mind and our Officers are selected, trained and supervised to that end.*
- *What are the primary activities of officers in your community*
 - *Calls for service – public safety, medical calls, alarms, suspicious incidents, service calls*
- *Why are people calling 911*
 - *Medical Aided – 210, accidents – 56, 911 hang ups – 32, public safety – 28, domestic incidents – 26, incident suspicious – 13,*
- *In what situations do peoples self-initiate interventions in the community*
 - *When observed*
- *How many complaints are made about the police*
 - *2020 – 4; 2019 – 6, 2018 – 6; 2017 – 2; 2016 -3. Eleven of those 21 were are internally generated.*
- *Do particular units or assignments draw an outsized share of complaints?*

- No
- *Do complaints come from a particular portion or portions of the community?*
 - No
- *What conduct is commonly complained about?*
 - *Officer's interactions with public – rudeness, curt, unwarranted summons.*
- *Should social services be deployed instead or in addition? –*
 - *Calls for service involving those in mental health crisis always include the possibility of unknown dangers to the public and responding officers. The addition of trained social service personnel would always be considered beneficial and a welcomed addition to responding police personnel. However, as response times are critical and no such program currently exists in the County, this would require the addition of full-time social service personnel. The frequency with which the NCPD is called to deal with mental health issues is relatively low and does not support additional personnel. Perhaps a better idea is the creation of social service response teams to operate throughout Westchester County and aid smaller departments that may be unable to staff full-time social service personnel. **Increased mental health training would aid officers in more effectively and safely handling mental health calls.***
 - *During COVID we developed a Mental Health Liaison which is still in effect.*
- *Can your community reduce violence more effectively by redeploying resources from policing to other programs?*
 - *Violent crime remains low or non-existent throughout the Town.*
- *What function should 911 call centers play in your community?*
 - *Who currently staffs your 911 center?*
 - *911 calls are answered by NCPD personnel.*
 - *Are all calls routed to law enforcement, fire, or EMS?*
 - Yes
 - *Are there other social services that should be more fully integrated into 911 call centers and the triage process?*
 - *Group discussion*
 - *Would call-takers need new training if your community wanted to shift response functions toward social services?*
 - *Definitely.*
 - *Should 911 call centers be operated by law enforcement, other social service agencies, or a combination of agencies?*
 - *Group discussion*
- *Should PD have a presence in the schools?*
 - *Yes. SRO Mazzocchi assign to High School*

- *NCPD currently has 5 certified School Resource Officer who is specially trained to work in an academic environment. Training includes counseling, handling special needs students, violence in the school, gang activity, creating drug-free schools and crisis management.*
- *NCPD currently has 7 officers certified as Juvenile Officers. These Juvenile Officers are specially trained in laws and procedures of juvenile custody, laws relating to juveniles and applicable case law, juvenile diversion programs, investigative techniques, interview and interrogation techniques, interviewing the child victim/witness, child abuse investigations, substance abuse, missing persons overview, signs of suicide and current trends in juvenile crime.*

2. Staffing, Budgeting, and Equipping Your Police Department

- What are the staffing needs?
 - *NCPD is an Accredited Agency currently comprised of 38 sworn members, (1) Chief of Police, (2) Lieutenants, (1) Detective Sergeant, (2) Detectives, (1) Detective/Youth Officer, (9) Patrol Sergeants and (22) Police Officers. Officers staff three tours of duty every day, the Detective Division handles criminal investigations.*
- Should components be civilianized?
 - *NCPD consists of seventeen (17) civilian employees. The full-time civilian employees include one (1) Senior Office Assistant Police Department, one (1) Community Service Worker, and (1) Animal Warden/Parking Enforcement Officer. The part-time employees include; one (1) Office Assistant, four (4) Parking Enforcement Officers, two (2) School Crossing Guards, one (1) Animal Warden, and six (6) Court Attendants.*
- Should PD be demilitarized?
 - *Not militarized – Humvee for storms*
- How should the police engage in crowd control?
 - *NCPD supports the ability of citizens to exercise their First Amendment rights of Freedom of Speech and Freedom to Assemble. The Department has reaffirmed that support in the past year by safely protecting several rallies and protests within the Town. The Department has contacted organizers to stress the importance of peaceful assembly and aid in any way to ensure their rights are protected.*